Division of Finance and Business Operations

Request for Proposal

and Specifications for

U.S. Study Abroad Travel Insurance, Repatriation and Medical Evacuation for Faculty, Staff and Students

Wayne State University
Procurement & Strategic Sourcing

September 6, 2022
Dear Vendors:

Wayne State University invites you to participate in its Request for Proposal process to provide **U.S. Study Abroad Travel Insurance, Repatriation and Medical Evacuation for Faculty, Staff and Students**, for the **Study Abroad and Global Programs**, per the specifications contained herein the Request for Proposal. This service is expected to commence on January 1, 2023.

We have a bid information package complete with the Request for Proposal and complete specifications available for downloading from the University Purchasing Web Site at [http://go.wayne.edu/bids](http://go.wayne.edu/bids) (include capitalization and underscores) as of September 6, 2022. When visiting the Web Site, click on the "Service" link in green. Copies of the RFP will not be available at the pre-proposal meeting. If you are interested in participating in this process, please complete the WSU online registration form, to indicate your attendance at our Optional Pre-proposal meeting and your intent to submit a proposal for the services listed. The link for the registration form will be posted with the proposal details at [http://go.wayne.edu/bids](http://go.wayne.edu/bids).

To participate, it is Optional that you and/or responsible representatives of your organization attend our pre-proposal conference.

Vendors who would like to participate in the pre-proposal meeting via a TEAMS Video Conference or Conference Call, may do so via the information below:

**Microsoft Teams Meeting**
**On-line or via Conference Call**
[Click here to join the meeting](http://go.wayne.edu/bids)

Optionally - Dial in at +1 313-261-5339 **Conference ID: 816 183 114#**

When Pre-proposal Meetings are Optional, a “Secret Word” will be provided at the conclusion of the meeting. In our scorecard process, nominal points will be awarded for attendance. This information will not appear in the minutes or subsequent clarifications.

For your convenience a map of the University and appropriate parking lots can be downloaded and printed from: [http://campusmap.wayne.edu](http://campusmap.wayne.edu). Guest parking in any of the University student and guest lots is $8.50. A detailed list of Cash & Credit Card operated lots can be viewed at [http://procurement.wayne.edu/cash_and_credit_card_lots.php](http://procurement.wayne.edu/cash_and_credit_card_lots.php). Cash lots dispense change in quarters. Due to time constraints, Vendors are encouraged to avoid parking at meters on the street (especially blue “handicapped” meters).

We hope to see you at the Optional pre-proposal meeting. Please bring a copy of this Request for Proposal for your reference during the meeting. Should you have any questions or concerns about this invitation, please contact me at (313) 577–3757, or email: Rfpteam1@wayne.edu. Thank you for your interest in doing business with Wayne State University.

Sincerely,

Kimberly Tomaszewski
Senior Buyer

Enclosure

cc: Robert Kuhn

Attachments:
RFP: U.S. Study Abroad Travel Insurance, Repatriation and Medical Evacuation for Faculty, Staff and Students for the Study Abroad and Global Programs

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I. INTRODUCTION

A. Wayne State University, founded in 1868, is committed to preparing its students to excel in a fast-paced and interconnected global society. It combines the academic excellence of a major research university with the practical experiences of an institution whose history, location and diversity make it a microcosm of the world students will enter when they graduate. The University is classified as Doctoral University: Very High Research Activity by the Carnegie Classification of Institutions of Higher Education. It has 13 colleges and schools and offers more than 350 academic programs including bachelor’s, master’s and doctoral degrees; post-baccalaureate, graduate and specialist certificates; and three professional programs (http://wayne.edu/about/facts/).

B. Procurement & Strategic Sourcing is soliciting proposals from qualified professional organizations, hereafter referred to as VENDOR(s), who specialize in providing U.S. Study Abroad Travel Insurance, Repatriation and Medical Evacuation for Faculty, Staff and Students of superior quality, at competitive pricing, as described in the Statement of Work section of the Request for Proposal (RFP). Project must commence on or before January 1, 2023 and be completed by December 31, 2025.

The contract(s) will be for a three-year period ending on December 31, 2025. Thereafter, the UNIVERSITY may, at its option, extend the contract, on a year-to-year basis for up to two one-year periods, through December 31, 2027. VENDORS must state maximum price increases (if any) for years two and three on Cost Schedule C.

This RFP outlines basic requirements as specified in the Scope of Work section of the RFP (Section III). Proposals submitted are to be in accordance with the outline and specifications contained in and are to remain in effect a minimum of 120 days from the date of submission and may be subject to further extensions as negotiated.

C. The UNIVERSITY reserves the right to accept, reject, modify, and/or negotiate any and all proposals received in conjunction with the RFP. It reserves the right to waive any defect or informality in the Proposals on the basis of what it considers to be in its best interests. Any proposal may be rejected which the UNIVERSITY determines to be incomplete, conditional, obscure, or has irregularities of any kind. The UNIVERSITY reserves the right to award to the firm, or firms, which in its sole judgment, will best serve its long-term interest.

This RFP in no manner obligates the UNIVERSITY to the eventual purchase of any products or services described, implied, or which may be proposed, until confirmed by written agreement, and may be terminated by the UNIVERSITY without penalty or obligation at any time prior to the signing of an Agreement or Purchase Order.

D. Expenses for developing and presenting proposals shall be the entire responsibility of the VENDOR and shall not be chargeable to the UNIVERSITY. All supporting documentation and manuals submitted with this proposal will become the property of the UNIVERSITY.

E. All questions concerning this Request for Proposal are to be directed to Kimberly Tomaszewski, Senior Buyer, Email; Rfpteam1@wayne.edu and to Robert Kuhn, Senior Buyer, Email; Rfpteam3@wayne.edu. Copy both Kimberly Tomaszewski and Robert Kuhn on all E-Mail questions. The deadline for questions is September 15, 2022, 12:00 noon. Under no circumstances may a VENDOR contact other individuals at the UNIVERSITY, or its consultants to discuss any aspect of this RFP, unless expressly authorized by Procurement & Strategic Sourcing to do so.

II. INFORMATION FOR VENDOR

A. General

This RFP contains requests for information. VENDORS, however, in responding to this RFP, are encouraged to provide any additional information they believe relevant. VENDORS are encouraged to examine all sections of this RFP carefully, in that the degree of interrelationship between sections is high.
B. Calendar of Events

<table>
<thead>
<tr>
<th>Activity</th>
<th>Responsibility</th>
<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Formal Release of RFP</td>
<td>Procurement</td>
<td>September 6, 2022</td>
</tr>
<tr>
<td>Optional Pre-Proposal meeting</td>
<td>Procurement / Evaluation Team (ET)/VENDORS</td>
<td>September 13, 2022 2:00 pm</td>
</tr>
<tr>
<td>Questions due to Procurement &amp; Strategic Sourcing</td>
<td>VENDORS</td>
<td>September 15, 2022 - 12 Noon</td>
</tr>
<tr>
<td>Delivery of Proposals are by electronic submission on September 23, 2022. The link for bid submission will be posted with the bid details at <a href="http://go.wayne.edu/bids">http://go.wayne.edu/bids</a>.</td>
<td>VENDORS</td>
<td>September 23, 2022 by 4:00 p.m.</td>
</tr>
<tr>
<td>Evaluation of Proposals (clarifications &amp; negotiations)</td>
<td>Procurement / E</td>
<td>Week of September 26, 2022</td>
</tr>
<tr>
<td>Announcement of Selected VENDOR</td>
<td>Procurement</td>
<td>Week of November 1, 2022</td>
</tr>
<tr>
<td>Readiness for Service/Contract Commencement</td>
<td>VENDORS</td>
<td>Week of January 1, 2023</td>
</tr>
<tr>
<td>Project Completion</td>
<td>VENDORS/ET</td>
<td>December 31, 2025</td>
</tr>
</tbody>
</table>

The UNIVERSITY will make every effort to adhere to the above schedule. It is subject however, to time extensions at the University's discretion.

C. Optional Pre-Proposal Meeting

You may attend a Optional Pre-Proposal Meeting on as a condition for submitting a proposal.

Pre-registration for the meeting is to be made on or before Noon on, September 12, 2022. Please use our online registration form to confirm your attendance. The link for the registration form will be posted with the proposal details at http://go.wayne.edu/bids.

Vendors who would like to participate in the pre-proposal meeting via a TEAMS Video Conference or Conference Call, may do so via the information below:

Microsoft Teams Meeting
On-line or via Conference Call
Click here to join the meeting
Optionally - Dial in at +1 313-261-5339 Conference ID: 816 183 114#

During this meeting, we will answer any questions you may have to clarify any ambiguities in this Request for Proposal. Answers to questions that cannot be answered during this meeting will be put into an Addendum and emailed to all VENDORS and posted to the University website as soon as they are obtained. Each proposal submitted shall list all addenda, by numbers, which have been received prior to the time scheduled for receipt of proposal.

When Pre-proposal Meetings are Optional, a “Secret Word” will be provided at the conclusion of the meeting. In our scorecard process, nominal points will be awarded for attendance. This information will not appear in the minutes or subsequent clarifications.

Minutes for the Pre-proposal Meeting will be distributed and published on the website as an Addendum. Vendors are responsible for the information in this and all other Addenda, and must acknowledge each addendum in Schedule D.
D. **Examination of the Request for Proposal**

Before submitting proposals, each VENDOR will be held to have examined the UNIVERSITY requirements outlined in the Scope of Work and Technical Information sections and satisfied itself as to the existing conditions under which it will be obligated to perform in accordance with specifications of this RFP.

No claim for additional compensation will be allowed due to unfamiliarity with the specifications and/or existing conditions. It shall be understood that the VENDOR has full knowledge of all of the existing conditions and accepts them "as is."

E. **Delivery of Proposals**

Proposals with supporting documentation shall be submitted by electronic submission. The link for bid submission will be posted with the bid details at [http://go.wayne.edu/bids](http://go.wayne.edu/bids) beginning September 6, 2022.

The electronic submission should be limited to no more than one of each of the following file types: 1 Word Document and/or 1 Excel Workbook and/or 1 PDF document, with a total file size less than 20 megabytes. **ZIP Files containing separate sections of a proposal are not acceptable, drop box submissions are not accepted either.** If your submission was sent correctly, you will receive an auto-reply message acknowledging receipt of your Proposal.

***

The specific format for responses is detailed in **Section II F** (below). Proposals and **Schedule C, Cost Schedule** must be signed, and the authority of the individual signing must be stated thereon. All responses are to be submitted by electronic submission on forms furnished with the Bidding documents:

- **ATTN.: Kimberly Tomaszewski, Senior Buyer**
- Wayne State University
- **RFP: U.S. Study Abroad Travel Insurance, Repatriation and Medical Evacuation for Faculty, Staff and Students**

The link for bid submission will be posted with the bid details at [http://go.wayne.edu/bids](http://go.wayne.edu/bids) beginning September 6, 2022.

Deadline for receipt of proposals by Procurement & Strategic Sourcing is, **September 23, 2022 by 4:00 p.m. (local time)**. **Proposals received after that time will not be accepted.** No details of the proposal will be divulged at the time of opening.

F. **Proposal Format**

Proposals are limited to **(25) pages total**, one sided, and eleven (11) point font. (This is inclusive of all required documents and schedules and any optional material included at the discretion of the respondent, but tab sheets and the cover pages do not count in the overall document count.)

Proposals are to be submitted in notebook form with appropriate indices. Each proposal should provide a straightforward concise description of the VENDOR’S service, approach and ability to meet the UNIVERSITY’S needs as stated in this RFP. Schedules and Exhibits listed below must be included in your proposal:

**University Provided Schedules (provided in this package)**

- **Schedule A** - Proposal Certification, Non-Collusion Affidavit, VENDOR Acknowledgements
- **Schedule B** - Insurance Requirements
- **Schedule C** - Cost Schedule, Summary of Quoted Rates
- **Schedule D** - Summary Questionnaire

**Vendor Created Exhibits (to be Submitted with Vendor Proposal)**

- **Exhibit 1** - Exceptions/Restrictions, if any exist (**Section II G**)
- **Exhibit 2** - Profile / Experience / References (**Section II H**)
- **Exhibit 3** - VENDOR Service Plan (**Section III**)
Care should be exercised in preparation of the proposals since it is the UNIVERSITY’S intent to have the final contract documentation to consist of a University Strategic Source Agreement (Appendix 5) that incorporates the RFP, VENDOR Proposal, any letters of clarification, and will require the issuance of a Purchase Order for invoicing purposes.

Unnecessarily elaborate brochures or other presentations beyond those sufficient to present a complete and effective quotation are not desired.

G. Proposal Evaluation

1. Proposals will be evaluated, and award will be based on the VENDOR’S ability to offer the best value (quality, past performance and price), and on anticipated quality of service. Items considered include but are not limited to:

- Ability to meet all mandatory requirements and specifications of this RFP.
- Cost of Services; Compensation and Fees; (Schedule C).
- Financial Strength of the VENDOR.
- Proposal Documentation / Presentation.
- VENDOR'S Experience (Exhibit 2).
- VENDOR Profiles/References; (Exhibit 2).
- VENDOR Service Plan; (Exhibit 3).

NOTE: Evaluation Criteria are in alphabetical order and are not stated in order of preference.

VENDOR proposals will be evaluated by a team consisting of members of the UNIVERSITY’S Purchasing and Study Abroad and Global Programs. A preliminary screening will be used to identify competitive VENDORS who have met the mandatory requirements. Procurement & Strategic Sourcing may subsequently request selected VENDORS to attend an interview or make a presentation at a set time and date, to clarify information provided in the proposals. Final consideration, evaluation, and recommendation may be made at this point. However, the UNIVERSITY reserves the right to take additional time for reference review, site visits and/or proposal negotiations.

2. To qualify for evaluation, a VENDOR’S proposal must be responsive, must have been submitted on time and must materially satisfy all mandatory requirements identified throughout the RFP, in the judgment of the UNIVERSITY. Any deviation from requirements indicated herein must be stated in the proposal specifically under the category "Restricted Services", and clearly identified as Exhibit 1. Otherwise, it will be considered that proposals are in strict compliance with all requirements. Check the box indicating "None" for Restricted Services on the Proposal Certification Schedule A. In those cases where mandatory requirements are stated, material failure to meet those requirements may result in disqualification of the VENDOR’S response.

3. If there are portions of any proposal the UNIVERSITY finds unacceptable or otherwise in need of clarification or revision, the UNIVERSITY reserves the right to clarify or negotiate with any or all VENDORS. Should the outcome of evaluations result in a recommendation, any resulting contract will be subject to the approval of the UNIVERSITY’S General Counsel and must be approved and signed by the appropriate UNIVERSITY representative.

4. After notification of acceptance of proposal and the signing of a resulting agreement and/or Purchase Order, the successful VENDOR will be expected to establish and be in a position to commence work or services on or before January 1, 2023.

H. VENDOR Profile, Experience, References, and Lost Accounts

1. VENDOR Profile should include:

VENDOR is required to provide organizational data that demonstrates the size, scope and capability of the Company to handle the UNIVERSITY’S specific requirements specified in this RFP. Explain any company relationships that could be construed to be a conflict of interest in doing business with the UNIVERSITY now or in the future.

Upon University request, VENDOR must agree to provide publicly distributed annual reports and/or independently audited financial statements including its statement of financial position,
statement of operations, and statement of cash flows for at least the past three years. Vendor must
further agree to permit the UNIVERSITY, upon request, to audit VENDOR's books, but only
as it relates to the Wayne State University account, including invoicing, operational, and
technology controls (when applicable). The University is limited to 1 request per calendar year of
this agreement.

If / when requested, failure to agree to this will result in disqualification of your bid (see
Schedule D).

Financial Information will be treated as confidential and not added to the publicly permanent RFP
file. Requested Financials must be sent to:

ATTN.: Kenneth Doherty, Associate Vice President
Procurement & Strategic Sourcing
Wayne State University
RFP: U.S. Study Abroad Travel Insurance, Repatriation and Medical
Evacuation for Faculty, Staff and Students
Procurement & Strategic Sourcing
5700 Cass Avenue, 4th Floor - Suite 4200 AAB
Detroit, MI 48202

VENDORS must include a self-addressed envelope marked "Confidential" with their financial
statement. Statements will be returned upon completion of any University review.

2. Experience

VENDORS are to state in their proposals their qualifications to meet the RFP specifications
in terms of past and current consulting experience with the same or similar requirements. This
information should be provided in the VENDOR’S Exhibit 2 of their proposal. VENDORS are to
focus on experiences with organizations having needs similar to that of the UNIVERSITY.

3. References

Upon request, VENDOR must agree to provide a minimum of three (3) qualified references.
Requests for references will come from Kimberly Tomaszewski, Senior Buyer, and will be
treated as confidential and not added to the publicly permanent RFP file.

References are to be from organizations that have successfully utilized the products and services.
The references supplied should include the name and address of the organization, and the
contact's name(s), titles, e-mail, and the telephone numbers.

Failure to provide references (if requested) will result in disqualification of your bid.

4. Lost Accounts and Legal Actions

Upon request, VENDOR must agree to provide a list of significant accounts that the VENDOR
has lost during the past three (3) years. "Significant" for this purpose shall be construed to mean
accounts representing billings by the VENDOR in the range of $25,000.00 or more each year. A
lost account can be defined when the vendor has been terminated on a job because of
performance or default. Contact names and telephone numbers of affected Companies must be
provided.

Indicate any significant past or pending lawsuits or malpractice claims against the VENDOR.

I. VENDOR Service Plan

Vendors should include a complete description of the products and services offered in their Proposal.
The Service Plan should include, but not be limit to:

1. A summary of the products or services to be provided.
2. When applicable, a timeline showing how the Vendor plans to deliver products and/or services to
   fulfill any contract issued as a result of this RFP.
3. Key staff members at the Vendors organization that will be assigned to the University account or
   will otherwise be part of an implementation team.
III. SCOPE OF WORK AND PROJECT REQUIREMENTS

A. Project Requirements and Specifications:

Request for Proposal for: U.S Study Abroad Insurance for Faculty, Staff and Students participating in educational activities outside of the United States, 2023.

Wayne State University is soliciting proposals for a voluntary international insurance program for faculty, staff, students and volunteers engaged in educational activities outside of the United States. After reviewing the attached information and requirements, if your company is interested, please submit a complete proposal according to the guidelines. In order to be considered, all proposals must be received no later than 4:00 p.m. on November 21, 2012. Your proposal must meet the specifications. One company will be chosen to provide the study abroad insurance for faculty, staff and students of Wayne State University.

Please understand that this request for proposal constitutes an informal, non-binding process, which does not involve public funds.

Award: The decision for an RFP award will be based on the ability of the VENDOR to provide service, cost, and general conformance to the proposal procedure, as well as overall reputation and financial strength of the bidder.

The Award will not be made until The Office of Study Abroad and Global Programs has had sufficient time to evaluate and consider all proposals. The Office has complete discretion to invite VENDORS of its choosing to appear to discuss their proposal.

Minor Deviations in Benefits

It is the University’s desire that services are based upon the Benefit Specifications. If your company’s underwriting rules require a technical or minor benefit deviation from the specifications, please describe each deviation and indicate the reason for the deviation on the rate page. Also summarize such deviations in Exhibit 1, Restricted Services.

Proposal Forms

Bidders must complete the VENDOR Bid Information Form (Appendix 3) and state their proposal cost on the Premium Summary form (Schedule C) provided. Proposals shall be submitted as follows:

A. Health Insurance, Repatriate and Medical Evacuation
B. Any additional optional services.

The University reserves the right to require additional reports or information not included in this document.

SPECIFICATIONS

1. Wayne State University request proposals for a comprehensive travel abroad insurance plan for faculty, staff, students and volunteers participating in University sponsored/affiliated activities. The information provided must provide a schedule of benefits, maximum limits, and benefits provisions for the desired plan requirement in Appendix A: Desired Benefits. In addition to the benefits as described in Appendix A, provide information regarding the following elements:

   a. A comprehensive list of benefit exclusions;

   b. Identification of the assistance services provided;
c. Availability of and pricing of daily and monthly rates;

d. Availability of and pricing of COVID coverage if COVID is diagnosed while abroad and enrollee is unable to return to the US at the time of program departure;

e. Availability of and pricing of ransom and kidnapping coverage;

f. Availability and pricing of political and natural disaster coverage;

g. Availability of online enrollment and an online participant portal;

h. Ability to provide computerized claim reports to designated office.

2. The terms of the contract period shall be for a period of 3 years, through December 31, 2025 with the potential for two one-year extensions, through December 31, 2027 if the UNIVERSITY is satisfied with the service and the renewal rates. The VENDOR will have the privilege, upon written approval by the University on each annual policy anniversary date, of adjusting premium rates either upward or downward as loss experience may indicate. Written notice of intention by the VENDOR to adjust premium rates for the next policy year shall be given to the University not less than 180 days prior to the anniversary date.

3. Bidder must agree to write the policy in such a manner as to clearly indicate without any question or doubt all benefits provided as set forth in the specifications.

4. Only insurance companies listed to do business in the State of Michigan shall be considered. Companies are required to have an A.M. Best Rating of A- or higher.

5. The group accident and sickness program is sponsored by the University for the benefit of faculty, staff, students and volunteers. The insurance contract is to be written in the name of Wayne State University.

6. It is agreed that the rates quoted under these specifications be made to Wayne State University faculty, staff, students and volunteers and quoted in whole dollar amounts.

7. A computerized statement of incurred and paid losses is to be furnished to Wayne State University, Office of Study Abroad & Global Programs, 906 W. Warren Avenue, 131 Manoogian Hall, Detroit, MI 48201 on a semi-annual basis by the VENDOR, and an annual statement of incurred and paid losses is to be furnished as soon as possible after the close of each policy year, but under no circumstances later than 90 days after each anniversary date. Samples of such statements must be included in your proposal under Exhibit 4, Sample of Standard Activity Reports.

8. The successful VENDOR is to provide toll-free telephone access to enrollees for claim inquiries and for confirmation of coverage. The VENDOR must be available at least 40 hours per week (8:00 am thru 5:00 pm, Monday thru Friday).

9. The successful VENDOR shall perform all services in connection with the administration of the faculty, staff, and student insurance program.

10. The Faculty, Staff, and Student International Health Insurance Advocate will be responsible as a service to the VENDOR for the collection of premium payments made out to Wayne State University from individual faculty, staff, students and volunteers who seek to be covered under the policy offered by the successful bidder. The VENDOR must not disclose the actual amount of the premium to faculty, staff, or students and bill Wayne State University for all premiums.

11. It shall be the responsibility if the successful VENDOR:

a. To provide identification card (printed or electronic) to each enrollee showing that he/she is insured together with instructions on how to claim benefits under the policy. Please include a sample ID card in your proposal.

b. To make available to all faculty, staff, students and volunteers faculty, staff, students and volunteers of the University a brochure setting forth the benefits provided in the policy explaining in lay terms the benefits and coverage provided, including the effect of exclusionary provisions.
12. All statements made by the University and contained in these specifications shall, in the absence of fraud, be deemed representations and not warranties and no such statements shall void the group insurance contract or reduce the benefits under the contract.

13. Failure of the successful VENDOR to comply with the specifications shall give the University the right to cancel after 30 days of written notice and require that the VENDOR make pro-rata reimbursements to policyholders. Notwithstanding such cancellation, the VENDOR shall remain liable for reimbursement on all claims incurred prior to the effective date of cancellation.

14. These proposed specifications shall become and are to be considered a part of the group accident and sickness contract. No eligible faculty, staff, or student shall be refused coverage for any reason except as subject to exclusions specified in the policy.

15. The successful VENDOR will provide coverage to include repatriation of remains benefits in the amount of $25,000, accidental death and dismemberment benefits in the amount of $10,000 and medical evacuation benefits in the amount of $75,000. Coverage for these items will be included in the benefits for all faculty, staff, students and volunteers.

B.
IV. GENERAL REQUIREMENTS AND GUIDELINES

A. Terms and Conditions

Any contract between the UNIVERSITY and VENDOR resulting from this RFP will be made using the University’s Strategic Source Agreement (Exhibit V). The Agreement will incorporate this RFP and its terms and conditions by reference. Should the Vendor have additional terms to incorporate into the Agreement, the Vendor’s Proposal response must include a formal copy of any VENDOR’S terms and conditions applicable to this transaction. Evaluation and acceptance and/or modification of these terms and conditions by the University’s General Counsel is essential prior to the award of the contract. If supplied, this should be included in Exhibit 1 of the Vendor’s proposal. In the event the Vendor does not supply terms and conditions with their proposal, the University’s terms and conditions will govern this transaction.

B. Joint or Partnering Bids/Proposals

A joint bid/proposal by two or more Vendors proposing to participate jointly in performance of proposed work may be submitted. A single Vendor must be clearly identified as the “Primary Vendor” who will assume responsibility for performance of all other Vendors and all subcontractors. The Primary Vendor must identify itself as such and submit the proposal under its company name and signature. If a contract is awarded in response to a joint bid/proposal, the Primary Vendor must execute the contract and all Partner Vendors must verify in writing that the Primary Vendor is authorized to represent them in all matters relating to the contract. At least one of the Vendors must have attended any and all mandatory Pre-Proposal or other meetings.

C. Price Schedules

VENDOR is to quote the products and services in accordance with specifications set forth in this Request for Proposal. Prices and other requested data must be stated on or in the exact format of Cost Schedule C. Vendors must not modify the format of any Price Schedule or to alter its functionality.

Please Note: You must respond using Schedule C. Failure to do so may result in disqualification of your Proposal. VENDOR shall be responsible for all errors and omissions.

A copy of Cost Schedule C is to be provided in Excel format with your electronic submission. The paper copy will govern if any discrepancies exist between the paper copy and electronic version.

D. Pricing Variances

No changes shall be made, nor invoices paid for extra changes, alterations, modifications, deviations, and extra orders except upon a written change order from the UNIVERSITY. The UNIVERSITY will not authorize payment for changes, alterations, modifications, deviations, etc. that are a result of VENDOR error.

E. Certification, Affidavit, and Acknowledgements

The Proposal Certification, Non-Collusion Affidavit, and Vendor Acknowledgements, Schedule A, must be executed as a part of the VENDOR’S proposal.

F. Publicity

VENDORS must refrain from giving any reference to this project, whether in the form of press releases, brochures, photographic coverage, or verbal announcements, without written approval from the UNIVERSITY.

G. Freedom of Information Act / non-Confidentiality

Wayne State University is subject to the State of Michigan Freedom of Information Act. As such, proposals may be subject to public review after the contracts have been awarded. VENDORS responding to this proposal are cautioned not to include any proprietary information as part of their proposal.

H. Credit References

From time to time, the University is asked to provide credit and business references to potential new Vendors. In the event your company is awarded a contract as a result of your response to this RFP, the University would like the option to include your company as a future reference.

I. Insurance Requirements

The University requires Certificates of Insurance per Schedule B for the following types of work: 1) For any and all construction or construction-like work, 2) When work or service is performed on campus, 3) When food is being provided by a private caterer, and 4) When moving services or bus transportation services are being provided. The University reserves the right to require insurance on a case-by-case basis.

When required, VENDORS must provide Certificates of Insurance or other evidence that insurance is in place. If awarded a contract, VENDOR must then provide a Certificate of Insurance naming Wayne State University/Office of Risk Management as a certificate holder and the Board of Governors as an additional insured. During the life of the contract, the VENDOR must maintain insurance as stated in Insurance Provisions (Schedule B) and any additional requirements as specified by the UNIVERSITY Office of Risk Management.

For this project, Insurance is Required.

J. Minority, Woman and Disabled Veteran Owned Business Enterprises (M/W/DBEs)

Specify in your proposal whether ownership of your company is a certified M/W/DBE. The University, in accordance with guidelines from the MMSDC and WBEBC, considers an M/W/DBE as one that is at least 51% owned, operated, and controlled by an M/W/DBE, or in case of a publicly owned business, at least 51% of the stock must be owned by an M/W/DBE.

If the firm is not an M/W/DBE, describe the firm’s partnering relationships (if any) with M/W/DBE and how it plans to support the UNIVERSITY’S goal to award UNIVERSITY business to M/W/DBEs.

1. Reporting

The selected firm will identify and fairly consider M/W/DBE for subcontracting opportunities when qualified firms are available to perform a given task in performing for the UNIVERSITY under the resulting agreement. The selected VENDOR must submit a quarterly M/W/DBE business report to the UNIVERSITY Procurement & Strategic Sourcing by the 15th of the month following each calendar quarter, specifically the months of April, July, October, and January. Such reports should be sent directly to:

Kenneth Doherty, Associate Vice President
Procurement & Strategic Sourcing
Wayne State University
U.S. Study Abroad Travel Insurance, Repatriation and Medical Evacuation for Faculty, Staff and Students
5700 Cass Avenue, Suite 4200, AAB
Detroit, MI 48202

2. Report Detail

M/W/DBE business reports must contain, but are not limited to the following:

• Firm’s name, address, and phone number with which the VENDOR has contracted over the specified quarterly period
• Contact person at the minority firm who has knowledge of the specified information
• Type of goods and/or services provided over the specified period of time
• Total amount paid to the minority firm as it relates to the UNIVERSITY account.

Specify in your proposal whether your company is a certified 8(A) firm.

A complete set of the University’s Supplier Diversity Program, which includes complete definitions of each of the above, can be downloaded from our web site at

K. Ownership of Documents

All documents prepared by the VENDOR, including but not limited to: tracings, drawings, estimates, specifications, field notes, investigations, studies and reports, shall become the property of the UNIVERSITY. At the UNIVERSITY’S option, such documents will be delivered to UNIVERSITY Procurement & Strategic Sourcing. Prior to completion of the contracted services, the UNIVERSITY shall have a recognized proprietary interest in the work product of the VENDOR.

L. WSU Wage Rates

For construction and construction-like work, Wayne State University requires all project contractors, including subcontractors, who provide labor on University projects to compensate at a rate no less than Wayne State University wage rates.

The rates of wages and fringe benefits to be paid to each class of laborers and mechanics by each VENDOR and subcontractor(s) (if any) shall be not less than the wage and fringe benefit rates prevailing in Wayne County, Michigan, as determined by the United States Secretary of Labor. Individual contracted labor commonly referred to as “1099 Workers” and subcontractors using 1099 workers are not acceptable for work on any of Wayne State’s properties. Rates for all counties are available at https://w dolhome sam.gov, and Procurement will post the schedules quarterly that pertain to Wayne County on its website at http://procurement.wayne.edu/vendors/wage-rates.php.

Certified Payroll must be provided for each of the contractor’s or subcontractor’s payroll periods for work performed on any University project. Certified Payroll must accompany Pay Applications, and be fully reconciled with the final Pay Application. Failure to provide certified payroll will constitute a material breach of contract, and pay applications will be returned unpaid, and remain unpaid until satisfactory supporting documents are provided.

Additional information can be found on the University Procurement & Strategic Sourcing’s web site at the following URL address: http://procurement.wayne.edu/vendors/wage-rates.php.

PROCEDURE

Construction Bids and other Bids or Proposals for work that includes construction shall contain a WSU Wage Rate clause outlining a contractor’s responsibilities under University policy. Each bid solicitation shall include reference to the most current wage determination schedule that contractors can use when preparing their bids.

When compensation will be paid under WSU Wage Rate requirements, the University shall require the following:

The contractor shall obtain and keep an accurate record showing the name and occupation of and the actual wages and benefits paid to each laborer and mechanic employed in connection with this contract.

The contractor shall submit a completed certified payroll document [U.S. Department of Labor Form WH 347] verifying and confirming the WSU Wage and benefits rates for all employees and subcontractors for each payroll period for work performed on this project. The certified payroll form can be downloaded from the Department of Labor website at http://www.dol.gov/whd/forms/wh347.pdf.

A properly executed sworn statement is required from all tiers of contractors, sub-contractors and suppliers which provide services or product of $10,000.00 or greater. Sworn statements must accompany applications for payment. All listed parties on a sworn statement as a subcontractor must submit Partial or Full Conditional Waivers for the amounts invoiced on the payment application. A copy of the acceptable WSU Sworn Statement and Waiver will be provided to the awarded contractor.

If the VENDOR or subcontractor fails to pay the WSU rates of wages and fringe benefits and does not cure such failure within 10 days after notice to do so by the UNIVERSITY, the UNIVERSITY shall have the right, at its option, to do any or all of the following:

- Withhold a portion of payments due the VENDOR as may be considered necessary by the UNIVERSITY to pay laborers and mechanics the difference between the rates of wages and fringe benefits required by this contract and the actual wages and fringe benefits paid.
- Terminate the contract and proceed to complete the contract by separate agreement with another vendor or otherwise, in which case the VENDOR and its sureties shall be liable to the UNIVERSITY for any excess costs incurred by the UNIVERSITY.
- Propose to the Associate Vice President for Business Services / Procurement that the VENDOR be debarred in accordance with the University’s Debarment Policy, found on our website at https://policies.wayne.edu/appm/2-8-debarment-policy-on-non-responsible-vendor-in-procurement-transactions. For more information and a general WSU Wage Rate schedule, see Purchasing Website at: http://procurement.wayne.edu/vendors/wage-rates.php.

M. Buy American

Wayne State University intends to purchase products in the United States of America whenever an American made* product is available that meets or exceeds the specifications requested and the price is equal to or lower than a foreign made product. Vendors are required to bid American made products whenever available. Vendors may bid foreign made products when:

1) They are specified
2) As an alternate as long as they are technically equal to the product specified.

* (More than 50% of the product is manufactured or assembled in the U.S.A.)

N. Smoke and Tobacco-Free Policies

On August 19, 2015, Wayne State joined hundreds of colleges and universities across the country that have adopted smoke- and tobacco-free policies for indoor and outdoor spaces. Contractors are responsible to ensure that all employees and all subcontractors’ employees are in compliance anytime they are on WSU’s main, medical, or extension center campuses. The complete policy can be found at http://wayne.edu/smoke-free/policy/.

O. Tax Exempt

Wayne State University is a tax-exempt institution. The Vendor shall include in its proposal and make payment of all Federal, State, County and Municipal taxes, including Michigan State Sales and Use Taxes, now in force or which may be enacted during the progress and completion of the work covered. Information regarding the State of Michigan sales and use tax laws related to construction or other similar work can be found in SOM Revenue Administrative Bulletin 2016-18.
Schedule A
Response to Wayne State University
Request for Proposal
RFP: U.S. Study Abroad Travel Insurance, Repatriation and Medical Evacuation for Faculty, Staff and Students
and any Amendments, Thereto

Dated: September 6, 2022

Proposal Certification, Acknowledgements, and Non-Collusion Affidavit

VENDOR is to certify its proposal as to its compliance with the Request for Proposal specifications using the language as stated hereon.

ACKNOWLEDGEMENTS

By virtue of submittal of a Proposal, VENDOR acknowledges and agrees that:

- All of the requirements in the Scope of Work of this RFP have been read, understood and accepted.
- The University’s General Requirements and Guidelines have been read, understood and accepted.
- Compliance with the Requirements and/or Specifications, General Requirements and Guidelines, and any applicable Supplemental Terms and Conditions will be assumed acceptable to the VENDOR if not otherwise noted in the submittal in an Exhibit I, Restricted Services.
- The Supplier is presently not debarred, suspended, proposed for debarment, declared ineligible, nor voluntarily excluded from covered transactions by any Federal or State of Michigan department or agency.
- Wayne State University is a constitutionally autonomous public university within Michigan's system of public colleges and universities, and as such, is subject to the State of Michigan Freedom of Information Act 442 of 1976. Any Responses Proposals, materials, correspondence, or documents provided to the University are subject to the State of Michigan Freedom of Information Act, and may be released to third parties in compliance with that Act, regardless of notations in the VENDOR's Proposal to the contrary.
- Any contract between the UNIVERSITY and VENDOR resulting from the RFP will be made using the University's Strategic Source Agreement. The Agreement will incorporate this RFP and its terms and conditions and Vendor's Response Proposal by reference. Should the Vendor have additional terms to incorporate into the Agreement, they will be incorporated into the Agreement as an Appendix.
- Upon University request, VENDOR agrees to provide publicly distributed annual reports and/or independently audited financial statements including its statement of financial position, statement of operations, and statement of cash flows for at least the past three years.
- Upon University request, Vendor agrees to permit the UNIVERSITY to audit VENDOR's books, but only as it relates to the Wayne State University account.
- All of the Terms and Conditions of this RFP and Vendor's Response Proposal become part of any ensuing agreement, regardless of whether the ensuing agreement specifically references the RFP and Vendor's Response Proposal.
- The individual signing below has authority to make these commitments on behalf of Supplier.
- This proposal remains in effect for [120] days.

VENDOR, through the signature of its agent below, hereby offers to provide the requested products/services at the prices specified, and under the terms and conditions stated and incorporated into this RFP.

PROPOSAL CERTIFICATION

The undersigned, duly authorized to represent the persons, firms and corporations joining and participating in the submission of this Proposal states that the Proposal contained herein is complete and is in strict compliance with the requirements of the subject Request for Proposal dated September 6, 2022, except as noted in Exhibit 1, the ”Restricted Services/Exceptions to RFP” section of the Proposal. If there are no modifications, deviations or exceptions, indicate “None” in the box below:

☐ NONE – There are no exceptions to the University’s requirements or terms

☐ YES – Exceptions exist as shown in Exhibit 1, Restricted Services.
NON-COLLUSION AFFIDAVIT

The undersigned, duly authorized to represent the persons, firms and corporations joining and participating in the submission of the foregoing Proposal, states that to the best of his or her belief and knowledge no person, firm or corporation, nor any person duly representing the same joining and participating in the submission of the foregoing Proposal, has directly or indirectly entered into any agreement or arrangement with any other VENDORS, or with any official of the UNIVERSITY or any employee thereof, or any person, firm or corporation under contract with the UNIVERSITY whereby the VENDOR, in order to induce acceptance of the foregoing Proposal by said UNIVERSITY, has paid or given or is to pay or give to any other VENDOR or to any of the aforementioned persons anything of value whatever, and that the VENDOR has not, directly or indirectly entered into any arrangement or agreement with any other VENDOR or VENDORS which tends to or does lessen or destroy free competition in the letting of the contract sought for by the foregoing Proposal.

The VENDOR hereby certifies that neither it, its officers, partners, owners, providers, representatives, employees and parties in interest, including the affiant, have in any way colluded, conspired, connived or agreed, directly or indirectly, with any other proposer, potential proposer, firm or person, in connection with this solicitation, to submit a collusive or sham bid, to refrain from bidding, to manipulate or ascertain the price(s) of other proposers or potential proposers, or to obtain through any unlawful act an advantage over other proposers or the college.

The prices submitted herein have been arrived at in an entirely independent and lawful manner by the proposer without consultation with other proposers or potential proposers or foreknowledge of the prices to be submitted in response to this solicitation by other proposers or potential proposers on the part of the proposer, its officers, partners, owners, providers, representatives, employees or parties in interest, including the affiant.

CONFLICT OF INTEREST

The undersigned proposer and each person signing on behalf of the proposer certifies, and in the case of a sole proprietorship, partnership or corporation, each party thereto certifies as to its own organization, under penalty of perjury, that to the best of their knowledge and belief, no member of the UNIVERSITY, nor any employee, or person, whose salary is payable in whole or in part by the UNIVERSITY, has a direct or indirect financial interest in the award of this Proposal, or in the services to which this Proposal relates, or in any of the profits, real or potential, thereof, except as noted otherwise herein.

Any notice required under the Agreement shall be personally delivered or mailed by first class or certified mail, with proper postage, prepaid, to the Subject VENDOR at the following address:

Company Name:  
Address:  
Telephone: (________________)  
Email address:  
Submitted by:  
Signature  
__________________________ (Title)  
__________________________ (Date)
Schedule B
Insurance Requirements (Rev 2-2015)

For this project, Insurance is **Required**

__________________________, at its sole expense, shall cause to be issued and maintained in full effect for the term of this agreement, insurance as set forth hereunder:

<table>
<thead>
<tr>
<th>Type of Insurance</th>
<th>General Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Commercial General Liability (CGL)</td>
<td>$1,000,000 combined single limit</td>
</tr>
<tr>
<td>CGL insurance should be written on ISO</td>
<td>$2,000,000 annual aggregate</td>
</tr>
<tr>
<td>form CG 00 01 (or equivalent substitute)</td>
<td></td>
</tr>
<tr>
<td>Contracts valued at $100,000 per year or more</td>
<td>Umbrella Liability per occurrence and in the annual aggregate of $5,000,000.</td>
</tr>
</tbody>
</table>

2. Commercial Automobile Liability (including hired and non-owned vehicles)

   $1,000,000 combined single limit per accident for bodily injury and property damage, without annual aggregate.

3. Workers’ Compensation (Employers’ Liability)

   Required by the State of Michigan and Employer’s Liability in the amount of $500,000 per accident for bodily injury or disease.

**Maximum Acceptable Deductibles**

<table>
<thead>
<tr>
<th>Type of Insurance</th>
<th>Deductible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial General Liability</td>
<td>$5,000</td>
</tr>
<tr>
<td>Commercial Automobile Liability</td>
<td>0</td>
</tr>
<tr>
<td>Workers’ Compensation</td>
<td>0</td>
</tr>
<tr>
<td>Property - All Risk</td>
<td>$1,000</td>
</tr>
</tbody>
</table>

**Coverage**

1. All liability policies must be written on an occurrence form of coverage.
2. Commercial General Liability (CGL) includes, but is not limited to: consumption or use of products, existence of equipment or machines on location, and contractual obligations to customers.
3. The Board of Governors of Wayne State University shall be named as an additional insured, but only with respect to accidents arising out of said contract.
4. The additional insured provision shall contain a cross liability clause as follows: “The insurance afforded applies separately to each insured against whose claim is made or suit is brought, except with respects to the limits of the company’s liability.”
5. The insurance company for each line of insurance coverage will be reviewed and checked per the A.M. Best’s Key Rating Guide. A rating of not less than “A-” is required

**Certificates of Insurance**

1. Certificates of Insurance naming Wayne State University / Office of Risk Management as the certificate holder and stating the minimum required coverage must be forwarded to the Office of Risk Management to be verified and authenticated with the agent and/or insurance company.
2. Certificates shall contain a statement from the insurer that, for this contract, the care, and custody or control exclusion is waived.
3. Certificates shall be issued on an ACORD form or one containing the equivalent wording, and require giving WSU a thirty (30) day written notice of cancellation or material change prior to the normal expiration of coverage.
4. Revised certificates must be forwarded to the Office of Risk Management thirty (30) days prior to the expiration of any insurance coverage listed on the original certificate, as follows:

   Wayne State University
   Office of Risk Management
   5700 Cass Avenue, Suite 4622 AAB
   Detroit, MI 48202

**Specific Requirements** - Individual contracts may require coverage in addition to the minimum general requirement such as, business interruption, higher limits and or blanket fidelity insurance. **Exception to the insurance requirements** is to be approved, in writing, by the Office of Risk Management. Exceptions are determined by the type and nature of the contract and the individual contractor.
CERTIFICATE OF LIABILITY INSURANCE

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER

CONTACT NAME
PHONE
FAX
EMAIL
ACCOUNT:

INSURED
INSURER A
INSURER B
INSURER C
INSURER D
INSURER E
INSURER F

INSURER(S) AFFORDING COVERAGE NAIC #

COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

This is to certify that the policies of insurance listed below have been issued to the insured named above for the policy period indicated. Notwithstanding any requirement, term or condition of any contract or other document with respect to which this certificate may be issued or may pertain, the insurance afforded by the policies described herein is subject to all the terms, exclusions and conditions of such policies. Limits shown may have been reduced by paid claims.

<table>
<thead>
<tr>
<th>TYPE OF INSURANCE</th>
<th>ADDED LIMITS</th>
<th>POLICY NUMBER</th>
<th>POLICY EFFECT DATE</th>
<th>POLICY EXPIRATION DATE</th>
<th>LIMITS</th>
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<tr>
<td>COMMERCIAL GENERAL LIABILITY</td>
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<td>GENERAL AGGREGATE LIMIT</td>
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<td>AUTOMOBILE LIABILITY</td>
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<td>ANY AUTO</td>
<td>OPERATOR OWNED AUTOS</td>
<td>SCHEDULED AUTOS</td>
<td>NON-OWNED AUTOS</td>
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<td>UMBERLLA LIABILITY</td>
<td>OCCUR CLAIMS MADE</td>
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<td>WORKERS' COMPENSATION AND EMPLOYERS' LIABILITY</td>
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<td>PER ACCIDENT</td>
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<td>AGGREGATE</td>
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</table>

WSU Requires This
WSU Requires This
WSU Requires This

The Board of Governors of Wayne State University shall be named as an additional insured, but only with respect to accidents arising out of said contract.

Wayne State University
Enterprise Risk Management &
Insurance Programs
5700 Cass Avenue, Suite 4622 AAB
Detroit, MI 48202

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Schedule C

(Cost Schedule; Compensation and Fees)

See website:

http://go.wayne.edu/bids
<table>
<thead>
<tr>
<th>Premium Rate Broken Down:</th>
<th>Student</th>
<th>Staff/Faculty</th>
<th>Spouse/ Domestic Partner</th>
<th>Child/ Children (Under 18)</th>
<th>Child/ Children (Over 18)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Monthly Rate:</strong></td>
<td></td>
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<tr>
<td>Health Insurance, Repatriation and Medical Evacuation</td>
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<tr>
<td>Optional Coverage:</td>
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<td>Daily Rate:</td>
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<tr>
<td>Health Insurance, Repatriation and Medical Evacuation</td>
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<td>Optional Coverage:</td>
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<td>Optional Coverage:</td>
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</tbody>
</table>
Please Include the cost (if any) for the printing of (or electronic issuance) Information Brochures regarding the program. The brochures should be for informational purposes only and should include a list of services provided. No fees (rates) should be included in the brochure.

The undersigned affirms that the cost of all work is covered by the scope defined in the RFP dated October 12, 2017.

Company Name: ________________________________________________

Company Address: _______________________________________________

_________________________________________________________________

Submitted by: __________________________________________________

Signature: ______________________________________________________

Typed Name: ____________________________________ (Title) (Date)

Phone: __________________________ Fax: ________________________
U.S. STUDY ABROAD TRAVEL INSURANCE, REPATRIATION AND MEDICAL EVACUATION
FOR FACULTY, STAFF, STUDENTS AND VOLUNTEERS

The University is requesting services for a period of three years with possibly two-one year extensions. Please quote your rate increases (if any), as indicated below.

- Year 2 (should the Contract be extended) Rate Increase Not to Exceed:
  _____________________________________%

- Year 3 (should the Contract be extended) Rate Increase Not to Exceed:
  _____________________________________%

The undersigned affirms that the cost of all work is covered by the scope defined in the RFP dated October 12, 2017.

Company Name: ______________________________________________________

Company Address: _____________________________________________________

Submitted by: _________________________________________________________

Signature: ____________________________________________________________

Typed Name: _________________________________________________________ (Title) (Date)

Phone: ____________________________
### Schedule D - Summary Questionnaire

<table>
<thead>
<tr>
<th>Question</th>
<th>YES</th>
<th>ALTERNATIVE</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Can your company <strong>commence on or before January 1, 2023 and be completed by December 31, 2025</strong>?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2. Did you attend the <strong>Optional Pre-Proposal</strong> meeting on <strong>September 13, 2022</strong>?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>3. If the meeting was <strong>Optional</strong>, what was the Attendance “secret word” provided to confirm attendance?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>4. Did your company provide the required <strong>Proposal Certification, Non-Collusion Affidavit and Vendor Acknowledgement, Schedule A</strong>?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>5. If awarded a contract, will your company provide a certificate of insurance to meet or exceed all our minimum requirements as outlined in <strong>Schedule B</strong>?</td>
<td></td>
<td><strong>Required</strong></td>
</tr>
<tr>
<td>6. Did your company complete and provide the Summary <strong>Price Schedule C</strong>, and submit it electronically? <strong>(Zip Files are not acceptable)</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>7. Did your company complete and submit <strong>Vendor Set-Up Documents</strong> as listed in <strong>Appendix 2</strong>?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>8. Please complete the following:</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total number of employees in your company</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Total years in business under this company name</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>9. Are you or any <strong>Officer, Owner or Partner</strong> in this company an employee of Wayne State University, or have you been an employee within the past 24 months? If Yes, explain in Exhibit 1.</td>
<td><strong>Yes</strong></td>
<td><strong>No</strong></td>
</tr>
<tr>
<td>10. Are any family members of any <strong>Officer, Owner or Partner</strong> in this company employees of Wayne State University? If Yes, explain in Exhibit 1.</td>
<td><strong>Yes</strong></td>
<td><strong>No</strong></td>
</tr>
<tr>
<td>11. Did your company provide a “Restricted Services” exhibit, Exhibit 1?</td>
<td><strong>Yes</strong></td>
<td><strong>No</strong></td>
</tr>
<tr>
<td>12. Does your company agree to provide a minimum of 3 references to the University upon request, with specific contact names and phone numbers?</td>
<td></td>
<td></td>
</tr>
<tr>
<td>13. Does your company agree to provide a list of lost accounts in excess of $25,000, if any?</td>
<td></td>
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<td>14. For any construction or installation work, did your company quote services at WSU Wage Rates and clearly indicate such in your proposal?</td>
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<td>15. If awarded an agreement as a result of this RFP, is your company willing to serve as a future credit reference for the University?</td>
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</tbody>
</table>
16. Does your company agree to comply with the University Smoke and Tobacco Free Policies?

17. ADDENDA:

The undersigned affirms that the cost of all work covered by the following Addenda are taken into consideration when providing price and other elements of the vendor's proposal.

<table>
<thead>
<tr>
<th>Addendum No.</th>
<th>Date</th>
<th>Addendum No.</th>
<th>Date</th>
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</table>

Company Name: ______________________________________________________

Address: ____________________________________________________________

Telephone: (________________)__________________________

Email address: _____________________________________________________

Submitted by: _____________________________________________________

Signature _______________________________________________________

_________________________ (Title) ____________________________ (Date)
Schedule E

(Vendor Questionnaire)

See website:

http://go.wayne.edu/bids
The following information must be completed by all companies:

1. a) Will you pay the cost of printing the brochures, identification cards, and enrollment forms?
   Yes ________ No ________

2. Name of the Company and location of principal office:
   Insurance Company
   Principal Office Address

3. We require an A.M. Best Rating of A- or Better. Attach a current A.M. Best Report on your company.
   a) Current A.M. Best Rating.
   b) Is your company’s Best report attached?

4. How many years has the company provided student accident and sickness insurance services?

5. Please provide four college references (at least one should be with an international plan):
   Name/Title
   College
   Telephone
   __________________________
   __________________________
   __________________________
   __________________________

6. Attach a listing of the universities/colleges presently underwritten by the company.

7. List the current toll free number to the claim office: __________________________
   Is this number available 24 hour/day and 7 days/week? Yes _____ No _____
   If you responded NO to question 7, please list your hours of availability __________________________.

8. What is the company’s average turnaround time for claims? __________________________

9. Attach a copy of your current claim utilization report.

10. Attach a copy of your current explanation of benefits report.

11. Attach a copy of your current list of insured’s report.

12. Please provide evidence of your insurance agents errors and omissions liability certificate and limits. Are these attached?
   Yes ________ No ________

13. Only carriers licensed to do business in Michigan will be considered.
   Are you licensed? Yes ________ No ________
   Please attach copy of licenses.
14. List all student health insurance accounts terminated in the last two years; list reason why, campus contact person’s name and telephone number. Is this attached? Yes _________ No __________

15. Please provide a description of the claims process including appeals for disputed claims. Is this attached?
   Yes ________________ No __________

16. Please provide a sample brochure and enrollment form. Is this attached:
   Yes ________________ No __________

17. Please provide a sample member insurance identification card. Is this attached?
   Yes ________________ No __________

18. No company or closely held affiliate of such company which is in receivership, rehabilitation, or conservation on the date proposals are due shall be considered. Is your company or a closely held affiliate in receivership, rehabilitation, or conservation?
   Yes ________________ No __________

19. Is your company a third party administrator or will you make use of any third party administrator, persons, organizations, or entity not directly affiliated with your company? Yes _____ No ________

   Explain, if yes:
   ___________________________________________________________________
   ___________________________________________________________________
   ___________________________________________________________________

20. Please attach a list of who will service the WSU account and each person’s responsibilities.

21. **Disclaimer:**
   This insurance shall be offered solely by the insurance company through its agent. The Board of Governors, the State of Michigan and their agents are not expressly or by implication agents for the company or agency nor shall the Board of Governors, the institutions, or their agents be liable for any damages, injury, or loss in the event the company or agency fails or neglects to comply with the insurance contract or policy between the company and agency and the University’s, including but not limited to, payment of claims in accordance with said contract or policy.
APPENDIX 1

(Wayne State University Campus Map)

See web site:

http://campusmap.wayne.edu/

A detailed list of Cash & Coin operated lots can be viewed at
http://procurement.wayne.edu/cash_and_credit_card_lots.php
APPENDIX 2

Supplier Set-Up Forms

If you are responding to this RFP, the University requires updated information to be sent to our Vendor Management Team. Please have someone at your company provide a completed W9 and a completed Wayne State New Vendor Set-Up. Links to the W9 and New Vendor Set-Up forms are as follows:

New Vendor Request – Businesses Form

W9 – Link to the IRS Form

Both Forms are PDF Writable, so they can be completed online. The Vendor Set-up can be electronically signed with a PDF signature or can be printed and signed pen & ink. The IRS form can only be signed pen & ink.

Both should be submitted electronically to purchasingdocs@wayne.edu. Do not send these forms to the Buyer.
APPENDIX 3

DESIRED BENEFITS
APPENDIX 4

DRAWINGS

(Not Applicable)
This Agreement, effective as of __________________ (the “Effective Date”), is made by and between Wayne State University, 5700 Cass Avenue, suite 4200, Detroit, Michigan 48202, a constitutional body corporate of the State of Michigan ("University") and, (Supplier_Name), (Supplier_Address), (Supplier_City_State_Zip) ("the Supplier")

For good and valuable consideration, the parties agree as follows:

1. **General Purpose:** The general purpose of this Agreement is to engage the services of the Supplier to provide (Named_Services) (Services), per the University Request for Proposal dated (Quote_Date) (the RFP) and the Supplier's response Proposal dated (Bid_Date), and the Price Schedule attached as Exhibit C. The University has assigned (Project_Manager) as the Contract Administrator. Only contract directives from the University’s Procurement and Strategic Sourcing Department or the Contract Administrator shall be accepted by the Supplier.

2. **General Duties of the Supplier:** The Supplier shall provide the University with (Named_Services) of superior quality, at competitive pricing, as described in the Statement of Work section of the RFP, which is incorporated by reference into this Agreement. The Supplier agrees to perform such professional services with the standard of professional care and skill customarily provided in the performance of such services. The supplier agrees to perform these services to the reasonable satisfaction of the University during the term of this Agreement.

3. **Term:** The contract period shall be for an initial time-period through (Contract_End_Date) (the “Initial Term”), with the option to renew for up to two additional one-year periods of Services (each a “Renewal Term” and together with the Initial Term, the “Term”), through (Extension_Date). Renewal is contingent upon both parties agreeing in writing to do so, based on satisfaction of the price and the Supplier’s performance.

4. **The Roles and Responsibilities (Scope of Work):** The roles and responsibilities of the Supplier are listed in Exhibit A of this agreement.

5. **Wayne State University Wage Rates:** For construction and construction-like work, Wayne State University requires all project contractors, including subcontractors, who provide labor on University projects to compensate at a rate no less than Davis Bacon Wage Determinations (WSU Wage Rates). This includes, but is not limited to new construction, building renovation, and installation of furniture or equipment where a construction trade is used (i.e. installation of audiovisual equipment or furniture requiring electrical or carpentry work). The complete policy regarding WSU Wage Rates can be found at https://policies.wayne.edu/appm/2-10-prevailing-wage-construction.

6. **Customer Support:** The Supplier shall have a primary point of contact for the University community. The contact shall be accessible during normal business hours of every business day, 8:00 am to 5:00 pm (Eastern Time).

7. **Business Review Meetings:** In order to maintain the partnership between the University and the Supplier, the University requires regular Business Review meetings. Meetings shall be held on at least an annual basis, or more frequently upon University request. The business review meeting shall include, but not be limited to, the following:
   - Review of Supplier performance as demonstrated in supplier scorecards
   - Review of minimum required reports (see Section 8 below)
   - Review of continuous improvement plans

   Frequency of Business Review meetings will be defined at the end of the Initial Term by mutual agreement.

8. **Reports:** The Supplier will submit applicable monthly and quarterly usage reports, in the format specified below, to the Procurement and Strategic Sourcing Department, which details the usage during the reporting period. Reports are to be submitted to (Project_Manager) as listed below:

   Monthly and Year-to Date (YTD) reports are required to be received in an excel format, no later than the 6th of the month following activity, and must include the following information:

   **Reports & Statistics**
   - Quantity and total value of all product being sold & installed
   - Total value of tier 2 purchases obtained from Diverse Businesses (M/W/DBE)
9. **Purchase Orders:** Orders will be placed for goods, services or projects as the need arises, or will be issued as blanket orders for each individual fiscal year. Each order will be placed on a University Purchase Order generated through our WayneBuy system. All subsequent invoices, packing tickets, and other correspondence related to the individual order are to include the unique PO number.

10. **Invoicing:** Deliveries or services shall be invoiced on an individual basis and shall be due thirty (30) days after University’s receipt and approval of invoice. The invoices must reference the PO number and be submitted to the University’s Accounts Payable department via email address: wsuinvoices@wayne.edu.

11. **ACH Payments:** ACH payments are both faster and less costly for Suppliers and the University. As a result, this is the University's preferred payment method. The Supplier is expected to enroll in the University's ACH program. The ACH payment agreement form can be downloaded at [https://disbursements.wayne.edu/files/ach_payment_agreement_form.pdf](https://disbursements.wayne.edu/files/ach_payment_agreement_form.pdf). The completed form should be digitally signed or signed & scanned, and sent to vendorach@wayne.edu.

12. **Tax Exempt:** Wayne State University is a tax-exempt institution. The Supplier shall include in its proposal and make payment of all Federal, State, County and Municipal taxes, including Michigan State Sales and Use Taxes, now in force or which may be enacted during the progress and completion of the work covered. Information regarding the State of Michigan sales and use tax laws related to construction or other similar work can be found in SOM Revenue Administrative Bulletin 2016-18.

13. **eProcurement Requirements:** The University has implemented an eProcurement platform. The Supplier will work in close cooperation with the Procurement Department to adapt to the eProcurement program as required by the University.

14. **Annual Price Increases:** All prices quoted must be firm through September 30, 20__. If a price increase is required at the end of periods two or three, the Supplier must have their request in writing to the Commodity Manager no later than July 31 of the preceding term. Price increases must be justified by citing the appropriate market indices. Price increases will be reviewed and either accepted or rejected in writing.

15. **Confidentiality of Information:** The Supplier agrees to keep confidential and not to disclose to third parties any information provided by the University pursuant to this Agreement unless the Supplier has received prior written consent of the University to make such disclosure. This obligation of confidentiality does not extend to any information that:
   a) Was in the possession of the Supplier at the time of disclosure by the University, directly or indirectly;
   b) Is or has become, through no fault of the Supplier, available to the general public; or
   c) Is independently developed and hereafter supplied to the Supplier by a third party without restriction on disclosure. The provisions of this Section 14 shall survive expiration and termination of this Agreement.

16. **Independent Contractor:** The parties expressly acknowledge that the Supplier is an independent contractor. The Supplier is not an agent, partner, or employee of the University. The Supplier shall not have the authority to enter into any contract or agreement to bind the University and shall not represent to anyone that the Supplier has such authority. The Supplier represents and warrants to the University that in performing the Services hereunder, the Supplier will not be in breach of any agreement with a third party. The Supplier declares that it is not a Legislator, elected or appointed officer, or that its firm is not owned or controlled by any Legislator, elected or appointed officer, compensated or uncompensated, member of a State board or commission, or other employee of the State of Michigan (including an employee, officer, or official of Wayne State University). The Supplier agrees that he/she is subject to the University’s regulations, laws of the United States and of the State of Michigan, and that, in the event of violation of these, or behavior that is considered to be detrimental to the University or its students, faculty or staff, the University shall have the right to terminate the agreement without prior notice.

17. **Property Rights and Reports:** The Supplier agrees that any computer programs, software, documentation, copyrightable work, discoveries, inventions, improvements, or other products developed by the Supplier solely, or with others, resulting from the performance of this Agreement are the property of the University, and the Supplier assigns all rights therein to the University. The Supplier further agrees to provide the University with any assistance which the University may require to obtain patents or copyright registrations, including the execution of any documents submitted by the University. This provision shall survive expiration and termination of this Agreement.
18. **Indemnification and Hold Harmless:** The **Supplier** agrees that any personal injury to the Supplier or third parties or any property damage incurred in the course of performance of this Agreement that are not the result of any act or omission on the part of the University shall be the responsibility of the Supplier. The Supplier agrees to indemnify, defend, and hold harmless the University, its governing board, officers, employees, agents, and students from and against any and all costs, losses, damages, liabilities, expenses, demands, and judgments, including court costs and attorneys’ fees, whether for personal injury or property damage, infringement of any third party intellectual property right, or any other claim, which may arise out of the Supplier’s performance of this Agreement whether caused in whole or in part by the Supplier for whom the Supplier is responsible, regardless of whether or not it is caused in part by the University.

19. **Non-Discrimination:** The parties agree that in the performance of any contract they shall not discriminate in any manner on the basis of race, creed, color, national origin, age, religion, sex, sexual orientation, marital status or handicap protected by law. Such action shall include, but is not limited to the following: employment, upgrading, demotion, transfer, recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation. The **Supplier** certifies that they will conform to the provisions of the Federal Civil Rights Action of 1964, as amended. Information on the Civil Rights Act can be found at [http://www.eeoc.gov/laws/statutes/titlevii.cfm](http://www.eeoc.gov/laws/statutes/titlevii.cfm).

20. **Civil Rights Requirements:** The **Supplier** must be in compliance with the directives of the Michigan Department of Civil Rights. The Department of Civil Rights web address is [http://www.michigan.gov/mdcs/0,1607,7-147-6881---,00.html](http://www.michigan.gov/mdcs/0,1607,7-147-6881---,00.html).

21. **Immigration Reform and Control Act of 1986:** The **Supplier** certifies that they do not and will not during the performance of this contract employ illegal alien workers or otherwise violate the provisions of the federal Immigration Reform and Control Act of 1986.

22. **Debarment Status:** The **Supplier** certifies that they are not currently debarred from submitting bids on contracts nor are they an agent of any person or entity that is currently debarred from submitting bids on contracts. The University’s Department Policy can be found at [https://policies.wayne.edu/appm/2-8-debarment-policy-on-non-responsible-vendor-in-procurement-transactions](https://policies.wayne.edu/appm/2-8-debarment-policy-on-non-responsible-vendor-in-procurement-transactions). State of Michigan information on Debarment can be found at [http://www.michigan.gov/buymichiganfirst/0,1607,7-225-48677-20042--,00.html](http://www.michigan.gov/buymichiganfirst/0,1607,7-225-48677-20042--,00.html). The Federal Debarred Vendor List (Excluded Parties List System) and related links searched at [https://www.dol.gov/agencies/ofccp/debarred-list](https://www.dol.gov/agencies/ofccp/debarred-list).

23. **Supplier Liability:** The **Supplier** will be liable for any associated costs of repairs for damage to buildings or other UNIVERSITY property caused by the negligence of the Supplier’s employees.

24. **Early Termination by the University:** The UNIVERSITY shall have the right to terminate the contract with the **Supplier** without penalty after the UNIVERSITY’S thirty (30) days written notice of termination to the **Supplier** under the following circumstances:

   1. **Default of Supplier**
      
      It shall be considered a default whenever the **Supplier** shall:
      
      a. Disregard or violate material provisions of the contract documents or UNIVERSITY instructions, or fail to execute the work according to the agreed upon schedule of completion and/or time of completion specified, including extensions thereof, or fail to reach agreed upon performance results.
      
      b. Declare bankruptcy, become insolvent, or assign company assets for the benefit of creditors.

   2. **Convenience of the UNIVERSITY**

      When termination of the contract is determined to be in the best interest of the University for serving it’s community, and its students, faculty, and staff.  

   Note: Any contract cancellation notice shall not relieve the SUPPLIER of the obligation to deliver and/or perform prior to the effective date of cancellation.

25. **Cancellation of Contract by the Supplier:** The **Supplier** must provide a minimum of ninety (90) days written notice of cancellation of contract to the UNIVERSITY regardless of the reason for said termination. Such notification must be sent to:

    Kenneth Doherty, Associate Vice President  
    Procurement & Business Services  
    Wayne State University  
    **RFP: U.S. Study Abroad Travel Insurance, Repatriation and Medical Evacuation for Faculty, Staff and Students**  
    5700 Cass Avenue, Suite 4200, AAB  
    Detroit, MI 48202
26. **Notice:** Any notice to either party hereunder must be in writing signed by the party giving it and shall be served either personally or by registered or certified mail addressed as follows:

To the University:
Wayne State University
Kenneth Doherty, Associate VP
Procurement & Strategic Sourcing
5700 Cass Avenue, Suite 4200
Detroit, MI, 48202

To the Supplier:
(Supplier_Name)
(Supplier Representative)
(Representative_Title)
(Supplier_Address), (Supplier_City_State_Zip)

The above notification addresses as may be modified by either party during the agreement, only by written notice. All such notices shall be effective only when received by the addressee.

27. **Entire Agreement:** This Agreement and its exhibits, along with the RFP dated *(Quote_Date)* and the Supplier’s Proposal dated *(Bid_Date)* (and its attachments, if any), and subsequent clarifications and addenda, constitute the entire agreement between the parties with respect to the subject matter hereof and may not be amended except by a written agreement signed by the Supplier and an authorized representative of the University. Said terms govern and supersede the standard terms and conditions of individual Purchase Orders, regardless of whether said Purchase Orders specifically reference back to this Agreement.

28. **Modification of Service:** The UNIVERSITY reserves the right to modify the services during the course of the contract, with concurrence of the Supplier. Any changes in pricing and rates proposed by the Supplier resulting from such changes are subject to acceptance by the UNIVERSITY.

In the event prices and rates cannot be negotiated to the satisfaction of both parties, the contract may be subject to cancellation and competitive bidding based upon the new specifications.

29. **Severability:** The terms of this Agreement are severable such that if any term or provision is declared by a court of competent jurisdiction to be illegal, void, or unenforceable, the remainder of the provisions shall continue to be valid and enforceable.

30. **Governing Law and Compliance:** This Agreement shall be governed by and construed under the laws of the State of Michigan, without regard to its choice of law rules. Any lawsuits arising from or incident to this Agreement shall be brought in the Michigan Court of Claims. Each party will be individually responsible for compliance with all laws, including anti-discrimination laws, which may be applicable to their respective activities under this Agreement.

31. **Non-Waiver:** The delay or failure of either party to exercise any of its rights under this Agreement for a breach thereof shall not be deemed to be a waiver of such rights, nor shall the same be deemed to be a waiver of any subsequent breach, either of the same provision or otherwise.

32. **Non-Assignment:** The agreement shall be between the UNIVERSITY and the Supplier, and the Supplier shall neither assign nor delegate the agreement, its rights or obligations, or any of its terms without the express written permission of the UNIVERSITY.

33. **Authority:** The parties warrant that they have the authority to enter into this Agreement and that entering into this Agreement is not restricted or prohibited by any existing agreement to which they are parties.

34. **Non-Exclusivity:** This Agreement does not create an exclusive relationship between Wayne State University and the Supplier. The University reserves the right to use other service providers, in the event it is determined to be in the best interest of the University, its employees, students, or staff.

35. **Credit References:** From time to time, the University is asked to provide credit and business references to potential new Suppliers. Company agrees that it will serve as a Credit Reference for the University with respect to the amount and timeliness of payments.

36. **Financial Reports:** Upon University request, the Supplier must provide publicly distributed annual reports and/or independently audited financial statements including its statement of financial position, statement of operations, and statement of cash flows.

37. **Right to Audit:** Supplier must further agree to permit the UNIVERSITY, upon request, to audit SUPPLIER's books, but only as it relates to the Wayne State University account, including invoicing, operational, and technology controls (when applicable). The University is limited to 1 request per calendar year of this agreement.
The Supplier, at its sole expense, shall cause to be issued and maintained in full effect for the term of this Agreement, insurance as set forth hereunder:

**General Requirements**

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<th>Type of Insurance</th>
<th>Minimum Requirement</th>
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<tr>
<td>1. Commercial General Liability (CGL)</td>
<td>$1,000,000 combined single limit</td>
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<td>$2,000,000 annual aggregate</td>
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<td>Contracts valued at $100,000 per year or more</td>
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<td></td>
<td>Umbrella Liability per occurrence and in the annual aggregate of $5,000,000.</td>
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<tr>
<td>2. Commercial Automobile Liability (including hired and non-owned vehicles)</td>
<td>$1,000,000 combined single limit per accident for bodily injury and property damage, without annual aggregate.</td>
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<tr>
<td>3. Workers’ Compensation (Employers’ Liability)</td>
<td>Required by the State of Michigan and Employer’s Liability in the amount of $500,000 per accident for bodily injury or disease.</td>
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**Maximum Acceptable Deductibles**

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<tr>
<th>Type of Insurance</th>
<th>Deductible</th>
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<tr>
<td>Comprehensive General Liability</td>
<td>$5,900</td>
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<tr>
<td>Comprehensive Automobile Liability</td>
<td>0</td>
</tr>
<tr>
<td>Workers’ Compensation</td>
<td>0</td>
</tr>
<tr>
<td>Property - All Risk</td>
<td>$1,000</td>
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</table>

**Coverage**

1. All liability policies must be written on an occurrence form of coverage.
2. Commercial General Liability (CGL) includes, but is not limited to: personal injury, property damage, consumption or use of products, existence of equipment or machines on location, and contractual obligations to customers.
3. The Board of Governors of Wayne State University shall be named as an additional insured, but only with respect to accidents arising out of said contract, on any of Supplier’s or its subcontractors’ insurance policies.
4. The additional insured provision shall contain a cross-liability clause as follows: “The insurance afforded applies separately to each insured against whose claim is made or suit is brought, except with respects to the limits of the company’s liability.”
5. The insurance company for each line of insurance coverage will be reviewed and checked per the A.M. Best’s Key Rating Guide. A rating of not less than “A-“ is required.

**Certificates of Insurance**

1. Certificates of Insurance naming Wayne State University / Office of Risk Management as the certificate holder and stating the minimum required coverage must be forwarded to the Office of Risk Management to be verified and authenticated with the agent and/or insurance company.
2. Certificates shall contain a statement from the insurer that, for this contract, the care, custody, or control exclusion is waived.
3. Certificates shall be issued on a ACORD form or one containing the equivalent wording, and require giving WSU a thirty (30) day written notice of cancellation or material change prior to the normal expiration of coverage.
4. Revised certificates must be forwarded to the Office of Risk Management thirty (30) days prior to the expiration of any insurance coverage listed on the original certificate, as follows:

   Wayne State University
   Office of Risk Management
   5700 Cass Avenue, Suite 4622 AAB
   Detroit, MI 48202

**Specific Requirements:** Individual contracts may require coverage in addition to the minimum general requirement such as, business interruption, higher limits and or blanket fidelity insurance.

**Exception to the insurance requirements** is to be approved, in writing, by the Office of Risk Management. Exceptions are determined by the type and nature of the contract and the individual contractor.
IN WITNESS WHEREOF, the authorized representatives of the parties have executed this Agreement on *(Contract_Date)*.

<table>
<thead>
<tr>
<th><strong>Wayne State University</strong></th>
<th><strong>(Supplier Name)</strong></th>
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<tbody>
<tr>
<td>Signature:</td>
<td>Signature:</td>
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<tr>
<td>Name: Kenneth Doherty, CPSM</td>
<td>Name:</td>
</tr>
<tr>
<td>Title: Associate Vice President – Procurement</td>
<td>Title:</td>
</tr>
<tr>
<td>Date:</td>
<td>Date:</td>
</tr>
<tr>
<td>Phone: 313-577-3756</td>
<td>Phone:</td>
</tr>
<tr>
<td>email: <a href="mailto:ac0578@wayne.edu">ac0578@wayne.edu</a></td>
<td>email:</td>
</tr>
</tbody>
</table>

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<thead>
<tr>
<th><strong>Wayne State University</strong></th>
<th><strong>(Supplier Name)</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Signature:</td>
<td>Signature:</td>
</tr>
<tr>
<td>Name: David Massaron</td>
<td>Name:</td>
</tr>
<tr>
<td>Title: CFO and Senior Vice President for Finance &amp; Business Operations</td>
<td>Title:</td>
</tr>
<tr>
<td>Date:</td>
<td>Date:</td>
</tr>
<tr>
<td>Phone: 313-577-5580</td>
<td>Phone:</td>
</tr>
<tr>
<td>email: <a href="mailto:bx8350@wayne.edu">bx8350@wayne.edu</a></td>
<td>email:</td>
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</tbody>
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EXHIBIT A
Roles & Responsibilities

The roles and responsibilities of the Supplier are listed below. (Scope_of_Work)
EXHIBIT B
Confidentiality and
Non-Disclosure Agreement

Wayne State University, hereafter referred to as "University", has contracted with (Supplier Name), hereafter referred to as "The Supplier" to supply (Named Services) and related services to the University as defined in and pursuant to the Strategic Source Agreement ("Agreement") between the parties. As part of this Agreement, the undersigned agrees to the terms of this Confidentiality and Non-Disclosure Agreement (the "NDA") as follows:

1) Confidential Information

For the purposes of this NDA the term "Confidential Information" shall mean any non-public, proprietary or confidential information received by the Supplier, from the University, in the course of providing services as described above, including but not limited to:

(i) any and all technical and business information of the University and
(ii) information from third parties related to health care services and research; provided, however, that Confidential Information does not include any information that:
   (a) was in the possession of the Supplier at the time of disclosure by the University, directly or indirectly,
   (b) is or has become, through no fault of the Supplier, available to the general public or
   (c) is independently developed and hereafter supplied to the Supplier by a third party without restriction on disclosure.

2) Use of Information

The undersigned hereby agrees not to use Confidential Information for any purpose except in the performance of services as described above.

3) Reproduction of Materials

The undersigned will not retain or transfer any programming, documentation, or any other University controlled or provided software or other materials. No such materials may be copied or reproduced without the University’s express prior written consent, and any copies made shall become the property of the University.

4) Confidentiality

The undersigned agrees to maintain the confidentiality of the Confidential Information, programs, documentation, and any related materials. The undersigned will not share any information regarding the Confidential Information, programs, documentation, and any related materials with any third party, subcontractor, or independent vendor unless expressly given permission in writing by an authorized University official.

5) No Waiver

Nothing in this NDA shall be construed to limit or otherwise reduce the University’s rights to enforce its terms. No delay or forbearance by the University in enforcing any rights set forth in this NDA shall be construed to operate as a waiver of such rights.
6) Supplier Employees and Agents

The Supplier represents and warrants that it has the authority to bind each of its employees, officers, agents, representatives and consultants to the terms of the Agreement. The Supplier shall be responsible for ensuring such personnel are aware of and comply with all obligations imposed by this NDA.

7) Breach of Contract

Any breach of this NDA by the Supplier and/or any of its officers, agents, employees, representatives and/or consultants shall be considered a material breach of the Service Provider Agreement or individual Purchase Order. The Supplier and each of its officers, agents, employees, representatives and/or consultants shall be both jointly and individually liable to the University for any Damages as a result of any breach of this NDA.

The Supplier acknowledges and agrees that a breach of this NDA may cause continuing and irreparable injury to the University as a direct result of any such violation, for which the remedies at law may be inadequate, and that the University shall therefore be entitled, in the event of any actual or threatened violation of the NDA by the Supplier, and in addition to any other remedies available to it, to a temporary restraining order and to injunctive relief against the Supplier or the undersigned to prevent any violations thereof, and to any other appropriate equitable relief.

8) Governing Law, Modification

This NDA shall be governed by and construed under the laws (other than the choice or conflict of law provisions) of the State of Michigan. Any legal action arising out of or relating to this NDA shall be brought in the Michigan Court of Claims. The provisions of this NDA may not be amended except in a writing signed on behalf of each party.

The undersigned agrees to the specific terms expressed in this NDA.

Name __________________________ Telephone __________________________

(Supplier Name)

Title __________________________ Company __________________________

Signature __________________________ Date __________________________
EXHIBIT C
Price or Rate Structure