Addendum To

RFP Learning Management System dated December 22, 2016

As a result of the mandatory pre-bid meeting that was held on January 5, 2017 for the University's RFP for Learning Management System for Computing & Information Technology, several questions were submitted for clarification.

A summary of the questions asked and the University's responses are as follows:

1. Question: Is the University looking for a detailed response to all "required features" listed on pages 6 thru 8 of the RFP, or is the "yes/no - additional cost" response in Schedule C sufficient for these requirements?
   
   Answer: A Yes/No response is sufficient on Schedule C. However, if your response requires extra explanation, please include it within the RFP.

2. Question: Could you please verify which of the following Banner add-ons you currently use or would like to use for real-time LMS/SIS integration: Banner ILP, Integration for eLearning 8.1.x, or Integration for eLearning 8.0.x?
   
   Answer: WSU does not currently use a real-time SIS solution with Banner. However, we will consider implementing this based on the result of this RFP. Please include information about which Banner add-ons are compatible with your product.

3. Question: Could you please provide more details on how Academica, Course participation, etc., are currently integrated with Banner, and how you would like to see these integrated with a new LMS?
   
   Answer: C&IT develops many of its own applications and depends on the ability to include these technologies within the LMS. For example, our current course participation module is implemented directly in Blackboard and allows our students to verify their course participation per financial aid guidelines without accessing another system. We are interested in knowing if your company will provide any level of assistance in integrating these technologies or if we are expected to develop and implement these solutions completely in-house.

4. Question: Could you please provide clarification regarding "Limited fragmentation of customer base"?
   
   Answer: Limited fragmentation of customer base refers to how many active versions of your software are in use by customers. Specifically, what percentage of your customers are running the newest version of your system? How many software versions do you currently support?

5. Question: Could you please confirm if aggregate learning outcomes assessment data is included in WSU's need for institutional/programmatic data access?
   
   Answer: This is not absolutely required at this time. However, please indicate if your product includes access to this data.

6. Question: Could you please provide an example of how WSU currently uses rubrics for grade curving?
Answer: Our current LMS does not include this functionality. In the event that an instructor decides to curve grades, they are doing so manually in another tool (such as Excel) and re-uploading the grades to the LMS or in our academic portal which hosts final student grades.

7. Question: Could you please detail how Helpdesk/Technical Support and WSU Policies are currently integrated in Blackboard?

Answer: Currently, we provide a link to the following resources directly within all courses in our LMS: WSU Help, WSU Library Resources, University Offices and University Policies. We need to retain the ability to place these resources directly within the LMS in a convenient, accessible location for our students and faculty.

8. Question: Please clarify what is needed under “Native Cloud Architecture.” Are technical specifications required?

Answer: Please provide detailed technical specifications regarding the implementation of cloud technologies in your LMS. We require that the front end and back end services of the LMS are managed by your company or via a reputable hosting provider such as Microsoft Azure or Amazon Web Services. Your proposal should include all costs associated with storage and network transport.

9. Question: Please clarify what is meant by “Open Platform.” Does this refer to an open API set/published database schema/data dictionary? What type of documentation is expected in response to this item: are links to the aforementioned resources sufficient?

Answer: Links to the documentation regarding your API are a sufficient response to this question.

10. Question: Concerning “Alternate environments for testing/development”: Are both a test and staging instance required?

Answer: We will need access to (3) total instances: Production, QA and Development.

11. Question: Concerning “Analytics”: Will Wayne State want access to a query-able (non-production) instance for data access, or only (as indicated elsewhere) the capability to export data from the LMS into other systems for analysis?

Answer: Our primary concern is complete access to all institutional data with the ability to export into other systems. However, if your LMS provides options for querying this data directly, please provide information regarding that function. Please include information about how these analytics are implemented for instructors and students.

12. Question: Please clarify what is meant by “Limited fragmentation of customer base.”

Answer: Duplicate of question #4

13. Question: Concerning “Publicly Available/Searchable Incident History”: Is a searchable knowledge base of issues/fixes sufficient to satisfy this requirement, or are additional resources desired?

Answer: A searchable knowledgebase is sufficient to satisfy this requirement. However, if your company provides a publicly available list of recent incidents, please provide a link.

14. Question: Please describe the desired LMS support for “Offline/in-person assignments.”

Answer: This refers to the ability to grade an assignment which has no digital submission component, such as an assignment turned in on paper in a physical classroom.

15. Question: Please clarify the desired behavior/functionality referenced by “Learning Modules.”

Answer: Learning modules should allow instructors to create ordered and grouped content with the ability to enforce sequential access.

16. Question: Please specify the desired LMS support for “Native Video Streaming.”
Answer: This function should allow instructors to post a video file in their course and allow students to access it without downloading it first. Also, please list any limitations or performance issues associated with video content in courses.

17. Question: Will the University specify the size of the current database (so that the proposal pricing reflects appropriately-sized capacity)?

Answer: The current WSU Database is 2TB, which does not include the database FRA, standby database instances, the NFS course content store, or the archived content collection.

18. Question: May the Contract and Pricing be designated as “Private and Confidential” and be excluded from the public portion of the proposal?

Answer: Public Institutions, such as WSU, are required to disclose any information requested under the FOIA. Everything submitted with your proposal will be subject to FOIA.

Under Schedule E – Detailed Specification Questions

19. Question: Item 12 concerns institutional-level analytics—is add-on pricing desired for this, if it is not included in the proposed solution, but is available for an additional cost?

Answer: Yes, please indicate if your analytics solution is available at additional cost and include that information in your proposal.

20. Question: Item 13 concerns “cloud-native” status of the LMS. As some of the LMSs invited for consideration predate the development of cloud computing, but offer cloud-deployed solutions, please clarify this requirement.

Answer: duplicate question #8

Clarification to Addendum One, Minutes of the Pre-Bid Conference:

Item 4 of Addendum One – Minutes of the Pre-bid Conference has been revised. Vendors are to quote using Fall FTE student counts for pricing as defined below and is also available at: https://budget.wayne.edu/institutional-data/fte-fyes

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Please submit pricing based on the Fall 2016 FTE count and indicate your FTE coverage range for your associated pricing (examples: 10,000-25,000 FTEs - XXXX cost or 20,001-30,000 FTE price XXXX cost) on Schedule C

Should you have any questions or concerns about this Addendum or on any other aspects of the Request for Proposal, please send them by email to Kimberly Tomaszewski, Senior Buyer, Email: ac9934@wayne.edu and to Kenneth Doherty, Assistant Vice President, Email: ken-doherty@wayne.edu. Copy both Kimberly Tomaszewski and Kenneth Doherty on all E-Mail questions.

Thank you,
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Senior Buyer